



WORKPLAN/ROADMAP SUSTAINABLE TOURISM ACTION PLAN

Biosphere Reserve Salzburger Lungau (PP03)

CEETO - D.T2.2.2

Version 1 12 2018





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1. Introduction

The history of the Biosphere Reserve Salzburger Lungau is not very long. At the beginning of the BR several "Forums" were established to work together on different topics regarding the regional development. The initial enthusiasm disappeared as quickly as it arrived and the forums have dissolved. In the past, many things were discussed and only few happened so people became very critical and were very prejudiced about such kind of systems. Anyway, it was possible to bring regional stakeholders in the context of CEETO together again and to establish some kind of forum. At attempt has been made, to select stakeholders from different areas to get a heterogenous group as possible and thereby as different views and inputs as possible. Within the workshops the sustainable tourism action plan was defined and agreed. Furthermore, the pilot action was discussed and agreed. Some of the stakeholders are also part in the Preber working group, the stakeholder group for the pilot area (marked with a P).





2. Participatory Process for the Development of the Action Plan

- 1. First Stakeholder Workshop
- 2. Action Plan Workshop Workshop on the spot
- 3. Echt.Sein Workshops
- 4. Workshops at the kick-off event

2.1. First Stakeholder Workshop

The first stakeholder workshop was held on the 2nd May 2018 It was attended by the following stakeholders of the forum:

- Mountain and nature guard association representative
- District chamber of agriculture chairman
- Heilkraft der Alpen society chairman (CEETO external expert)
- Ferienregion Lungau manager
- Hunting community district hunter
- Biosphere Reserve Management manager
- Biosphere Reserve Management CEETO project manager
- E.C.O. Institute for Ecology representative (CEETO external expert)
- Mensch in Bewegung moderator (CEETO external expert)

This workshop aimed at informing the stakeholders about the CEETO project and the idea behind. On the basis of the organization compass, challenges, opportunities and responsibilities in tourism were identified and possibilities, general visions and ideas for a sustainable development of tourism in the Biosphere Reserve Salzburger Lungau were discussed.

Impressions of the first stakeholder Workshop 2nd May 2018







2.2. Workshop on the spot - Action Plan and Pilot Action

The second workshop was held on the 10th of July in the Dreiländerwirt in Lessach together with Luca Lietti (Agenda 21 expert from Federparchi) and was attended by the following stakeholders of the forum:

- Echt.Sein partner Wanderhotel Steffner Wallner owner
- Ferienregion Lungau manager
- Department 5 nature protection Salzburg state government commissioner for nature protection
- Bergbahnen Lungau manager
- Lungauer educational association manager
- RespekTiere deine Grenzen project manager
- Hunting community district hunter (also chairman of the TVB Weißpriach)
- Schutzgebietsbetreuung Lungau responsible (P)
- Private Volunteer public transpot (P)
- Mountain and nature guard association district manager
- District chamber for agriculture chairman
- Tourism umbrella organisation of Salzburg district responsible
- Regionalverband Lungau manager
- Politics mayor of the district capital Tamsweg (P)
- Echt.Sein. partner Dreiländerwirt owner
- E.C.O. Institute for Ecology CEETO external expert
- Biosphere Reserve Management CEETO project manager

The objective of this workshop was to develop a common tourism strategy and the action plan. Within this workshop a visitor pressure map in the process of a participatory mapping was elaborated and a common vision for tourism in the Biosphere Reserve Salzburger Lungau was jointly defined. Furthermore, essential needs for a sustainable tourism development and the actions in the action plan were discussed. The participants agreed on the pilot action in the Preber Area and on the predefined actions for the action plan. It also was fixed, that the next workshop will be held after the first data analysis of the pilot action and the Kick-Off event in October, were everybody who will join this event, will get the possibility to participate in two workshops for a sustainable tourism development in the Biosphere Reserve.

Impressions of the Workshop on the spot 10th of July 2018













2.3. Echt.Sein. Workshops

Additionally, to the stakeholder workshops, 3 Echt.Sein workshops took place, where partners of the Echt.Sein. campaign participated. Echt.Sein. is focussing a near-natural tourism of high-quality tourism development. The partners of this campaign are regional tourism accommodations, including a wide range from 4****S hotel to holiday on farm. Furthermore, many of these partners are also representatives of tourism boards and of the regional tourism association Ferienregion Lungau. These workshops were focussing on the special needs and ideas of the regional tourism industry to enhance tourism in the region regarding sustainability, nearness to nature and high quality.

These partners are also part of the stakeholder forum:

- Ferienregion Lungau (FRL) manager and project manager
- Tourism umbrella organisation of Salzburg district responsible
- TVB St. Margarethen chairman and Echt. Sein. partner Almgut
- Echt.Sein. Partner Eggerwirt manager and also member of the FRL board
- Echt.Sein. Partner Dreiländerwirt owner
- Echt.Sein. Partner Häuserl im Wald owner
- Echt.Sein. Partner Bramlhof owner
- Echt.Sein. Partner Löckerwirt owner
- Echt.Sein. Partner Zirbenpension owner
- Echt.Sein. Partner Wastlwirt owner

The first workshop took place on the 17th of May, to inform tourism industry about the CEETO project, the objective and to improve the and agree on a closer cooperation between the tourism industry and the biosphere reserve management. The two others on the 17th of May and the second on the 20th of September, to discuss the action plan, the further development of tourism and the kick-off event in October 2018.





Impressions of the Echt.Sein. Workshop 17. May 2018





Impressions of the Echt.Sein. Workshop 19. July 2018





Impressions of the Echt.Sein. Workshop 20. September 2018









2.4. Workshops at the kick-off event

At the kick-off event 2 workshops were held and open for everyone who is interested.

- 1. Tourism development in the UNESCO Biosphere Reserve Salzburger Lungau. Attentive visitor steering as a chance.
- 2. Treasure hunt in the UNESCO Biosphere Reserve Salzburger Lungau. Possibilities of tourist offer development.









3. Perspectives

3.1. Management tools to be implemented

To ensure, that the objectives of the Action Plan, the Pilot Action and thus of the CEETO project well be achieved, regular ongoing meetings (at least a half a year) with the forum members are planned (starting in spring 2019). Within these meetings work packages and responsibilities, the implementation of actions and the progress of the action plan will be discussed. Furthermore, there will be room for meetings which need to be held to implement the actions. Also stakeholders outside the forum will be invited to participate and be part in the implementation of the actions.

The next workshop will follow in spring 2019 after the winter season (probably in March), to guarantee a highest possible number of participants, considering the stakeholders from tourism industry. Within this workshop, actions, which will be organized and implemented in 2019, will be discussed together and stakeholders will be encouraged to actively participate in the implementation of the actions.

The next meeting with the Preber working group will also be held in spring 2019 (probably in March), after the mayoral election, to present the first results and discuss and elaborate the implementation of defined and possible measures.





4. Workplan

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Date: 07.12.2018	start date	end date	actual start date	actual end date	Process complete		May			Jun.			Jul.				Aug.			Sep			Oct.			Nov.				Dez.	Z.
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Action Plan Development																															
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Workshops Action Plan	02.05.2018	05.10.2018	02.05.2018	05.10.2018	100%	*	*						*	*							*	*									
Draft of Action Plan	11.06.2018	25.10.2018	11.06.2018	25.10.2018	100%								4	7	Т																
Translation of Action Plan	15.10.2018	30.11.2018	22.10.2018	07.12.2018	100%																										
Formal Adoption of Action Plan	10.07.2018	31.10.2018	10.07.2018	23.11.2018	100%																					4					
Implementation of Strategy - Monitoring																															
OTS Workshop/Ideas/Vision	10.07.2018	30.11.2018	10.07.2018	20.12.2018	95%																										
Pilot Action Development (part. Process)	10.12.2018	15.04.2019	10.12.2018	15.04.2019	30%																										
Pilot Action/Part Preber	15.04.2019	30.09.2019	15.04.2019	30.09.2019	0%																										
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Action Plan Actions	01.10.2018	30.09.2019	01.10.2018	30.09.2019	10%																	*									
CEETO Pilot Action and Monitoring Report	16.09.2019	31.10.2019	16.09.2019	31.10.2019	0%																										

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